

Public Document Pack

OVERVIEW AND SCRUTINY COMMITTEE

Tuesday, 16 September 2025 at 10.00 am

9 **Council Strategy Q1 performance Monitoring report**

Report to follow

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01 Action on Climate

Lead contact: David Eaton, Cllr Jackie Hook

Programme Status: On Track

Summary Statement

Lead by example to inspire others by becoming a carbon neutral council, using less energy and moving over to renewables, decarbonising our vehicle fleet and maximising recycling

Electric Vehicles are now being used by staff in variety roles across the Council including parking, community environment wardens and the waste team. We are already seeing carbon savings from the vehicle fleet with a fuel reduction the equivalent of driving around the world eight times. The Teignbridge Climate Hub, continues to promote simple actions that residents and business can take to reduce their carbon footprint. The carbon footprint covering the supply of heat to our buildings in 2024/25 is the lowest on record and this reduction in emissions is due to the completion of heat decarbonisation projects at Forde House and the Teignmouth Lido.

- Newton Abbot Leisure Centre - The building now has a new power supply. The Building Management System is being configured. Commissioning of the new heating system is expected in September with the system going live before the heating season.
- Broadmeadow Leisure Centre - The site has undergone a full refurbishment and decarbonisation project and reopened to the public last quarter. We will continue to see the benefits of this project in our carbon footprint next year.
- Dawlish Leisure Centre - Photovoltaics and air handling units have now been installed at the site to further reduce the use of natural gas as a heating source.

Create an agile workforce that reduces the miles travelled in the course of our business

The blended pattern of working from the office and working from home based on the needs of the service is now embedding within the Council and considered business as usual. The majority of meetings with partners and other agencies continues to be delivered via MS Teams reducing the need to travel.

Provide public electric vehicle charging points in council carparks to augment and link in with the wider strategic charging network

There are three key projects.

- On Street Residential Charging Scheme (DELETTI 2) - The first site in phase 1 is in Bovey Tracey and officers are awaiting an agreed an installation date.

- EV Strategy - The final strategy has been produced. Actions have been incorporated into the One Teignbridge Strategy.
- Local Electric Vehicle Infrastructure LEVI - officers have agreed to collaborate and be part of the County wide bid to this fund. There is currently no dedicated staff resource to undertake this work, but a long list of potential sites has been provided to the project team.

Increase resilience to the changing climate so that Teignbridge remains a safe and healthy place to live and do business

There are significant projects that are being progressed including working on a review and options appraisal of the River Lemon corridor with the Environment Agency, the Teignmouth Beach Management Plan, Teignmouth Combe Valley Dam improvements study and continued liaison with the Environment Agency regarding Dawlish Warren.

Ensure all council decisions consider climate change implications, updating council policies like those in our Local Plan to reduce greenhouse gas emissions

The Local Plan in autumn 2024. The Council has since responded to the Inspectors comments, and the latest version is out for public consultation. Climate change policies contained within the plan were subject to minor modifications and as such now carry weight in the planning process. Therefore, the Climate Change Officer comments on Planning Applications using the emerging policies requirements.

Support businesses and communities to encourage carbon emission reductions, particularly in the transport and buildings sectors

Officers are working with partners as part of the Devon Climate Emergency Response Group. Officers are meeting with ACT on a quarterly basis to review work undertaken and identify opportunities to collaborate. The joint project on reducing domestic electricity consumption (My Electricity) is in the second phase following a review of the pilot. Officers will now be approaching Town and Parish Councils to roll out the project.

02 A Roof over our Heads

Lead Contact: Jon Lloyd-Owen, Cllr Richard Buscombe

Programme Status:

Caution

Summary Statement:

Overview

There has been progress in a number of areas in the first quarter - in particular in respect of the completion of new affordable homes.

Overall:

- 1 performance indicator is well ahead of target
- 4 indicators are on target
- 4 indicators are below target
- 4 performance indicators are annual monitoring / tracking indicators and therefore have no target and one is annual count which is undertaken in Q3.

Information and commentary on the indicators is provided in the relevant section below.

Affordable Homes

50 new affordable homes in urban areas have been completed which is above target. 9 rural affordable homes have also been delivered in Chudleigh Knighton. Forecasts from Registered Provider partners indicate that 2025/26 should see the largest number of new affordable homes delivered for many years, building on the above-target level of delivery last year.

As part of the T100 programme the Council acquired a further four new homes in June supported by the Local Authority Housing Fund and additional homes are due to be acquired later in the year.

The Sherborne House Car Park development, which will be the Council's largest housing development for some decades, is progressing. Tenders have been received and are currently being evaluated prior to bringing a report to full Council in October to seek approval to award the contract

and proceed with the scheme with a start on site expected in late 2025/26. A bid for Brownfield Land Remediation Funding for this scheme is due to be submitted shortly.

Following the exchange of conditional contracts for the acquisition of Harewood House a planning application has been submitted to enable it to be used to provide temporary accommodation for homeless households, to complement existing provision at Albany House and Luscombe Terrace. If consent is granted the acquisition will be completed and refurbishment works will then commence with the accommodation expected to be available from spring 2026.

Homelessness

The service met its target to prevent or relieve homelessness by assisting 56 households with alternative accommodation but the target to assist households to remain in their current accommodation was not met which reflects difficult market conditions and affordability.

The project to implement a new Homelessness IT system, Locata, was successfully completed in July. The new system will improve case management and includes a portal for customers to access and provide information directly.

Improving Homes

- *Over 120 private homes were improved through Council intervention which was above target and reflected a high level of demand and service provision. The number of vulnerable and elderly residents assisted to remain in their home was below target but the annual target is expected to be met. The Council has also recently secured Warm Homes programme funding to support energy efficiency improvements in eligible properties. Teign Housing has also been awarded significant funding through this programme to improve energy efficiency in their social rented homes.*

Empty Homes

In previous years the Council has undertaken an annual data cleansing exercise in September/October to reduce the recorded number of long-term empty properties reported to government as part of its annual monitoring which then fed into the calculation of New Homes Bonus payments. As part of its reforms to Local Government finance arrangements the New Homes Bonus is due to be abolished and it is therefore planned to not undertake this annual exercise which requires significant resourcing. Council Tax will continue to update records on an ongoing basis. The Empty Homes officers will continue to focus their work on addressing the most problematic long-term empty properties and bringing them back into use.

Code 2	Title	PI Verifying Manager	Executive Member	+/-	Prev Year End	Annual Target	Status	Q1 Act	Officer Notes
CSROH 01	Net additional homes provided	Alex Lessware, Michelle Luscombe	Planning	+	459	720	Concern	118	(Quarter 1) Still below target but better than last quarter (HW)
CSROH 02	Number of self build homes provided	Alex Lessware, Michelle Luscombe	Planning	+	22	38	Concern	3	
CSROH 10	Number of vulnerable & elderly residents assisted to remain in their own home	Alison Dolley	Communities, Housing & IT	+	285	280	Concern	51	(Quarter 1) 51 residents have been assisted to remain at home through support from Teignbridge Council (AD)
CSROH 11	Homelessness prevented by helping client remain at home	Tammy Hayes	Communities, Housing & IT	+	36	40	Concern	7	(Quarter 1) It is increasingly difficult to negotiate clients remaining in their current accommodation due to the number of landlords wishing to sell, change use to air bnb type accommodation or wanting the property back for themselves or family. (FL)

03 Clean Scene

Lead contact: Chris Braines, Cllr Peter Williams

Programme Status: On track

Summary Statement

The program remains largely on track with some ongoing challenges and significant projects underway and in development.

The fleet decarbonisation and replacement project. The new refuse and recycling collection vehicles have now all arrived. The infrastructure works for power supply to the Forde Road Depot, Multi Storey Car Park and Forde House is completed and the first electric vans are in use across parking enforcement and waste services. The remaining vehicles scheduled for arrival in Q4 are now all in place.

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Changes to waste transfer station legislation and the Simpler Recycling reforms have had significant implications for the operation of the Council's Waste Transfer Station and recycling collection service. Options to remain compliant were considered at the May 2025 Full Council, where budget was assigned to fund the project works required and authority was delegated to award contracts for the related building and recycling infrastructure works, following appropriate procurement processes, to the Head of Environmental Services. Work is underway to finalise the RIBA Stage 3 report and to finalise contract specification documents. The project is on track.

The implications for waste and recycling services from recent Extended Producer Responsibility and Simpler Recycling reforms have now been clarified. A trial for the collection of cartons from households for recycling was delivered in Q4 2024/25. The requirement to collect plastic films from 2027 is being factored into the Waste Transfer Station project and an associated trial is also being planned for Q3 2025. The output from both trials is being presented to all members to help inform the next steps relating to recycling service delivery at the household level.

The review of Public Conveniences was considered at the July 2025 Full Council meeting. Work is underway to explore transfer opportunities with Town & Parish Councils to help reduce the cost implications of service provision in line with the Modern 25 programme.

Preparatory work and applications were made for green flags at four of our parks

The Community Environment Wardens are actively educating and enforcing the provisions of the Public Spaces Protection Order. They continue to work with Town and Parish councils informing them of the action they are taking and seeking their support to publicise the controls. The

team are now part of the wider Neighbourhood service grouping and taking on additional tasks to improve the Council's response to issues. This includes an enhanced approach to dealing with unauthorised encampments that can create fly tipping and littering on our land.

All of our beaches bathing water quality has been classified as 'Good' or 'Excellent'."

04 Going to Town

Lead Contact: Neil Blaney, Cllr David Palethorpe

Programme Status: On track

Summary Statement

The 'Going to Town' project continues to remain 'on track'.

Designing and delivering small and large scale schemes:

Works on the regeneration of the Market Hall, Newton Abbot are progressing well and are scheduled to complete in Spring 2026. This will also include repaving the Market Square.

Future High Street Fund grant money was used to clear the site at Bradley Lane, creating a future redevelopment opportunity.

Works on Queen Street have been completed, including new street furniture and 'greening'.

Plans for regenerating land at Brunswick Street, Teignmouth stalled and alternative options are now being considered.

Running and improving Newton Abbot Markets:

The current tenants have been temporarily rehoused to enable the improvements to the Markets. Plans for how the markets will be managed in the future are being developed.

The Council's Investment Plan for the UK Shared Prosperity Fund includes a 'Markets and town centres promotion and coordination' project.

Town centre health checks:

Information is available on the Council's website <https://www.teignbridge.gov.uk/planning/local-plans-and-policy/annual-monitoring-report-2022-2023/going-to-town/>

The Council's Investment Plan for the UK Shared Prosperity Fund includes a 'Markets and town centres promotion and coordination' project. Its

aim is the 'Promotion of Teignbridge towns and villages to help increase visitor and footfall numbers'.

Working with and supporting continued town centre management:

Officers continue to work with those responsible for managing or leading on projects within the towns across Teignbridge. The Council's Investment Plan for the UK Shared Prosperity Fund includes a bid for funding to support markets and town centre promotion and coordination.

Using our powers to bring about improvements and support business growth:

The Environmental Health team provides significant support to businesses and uses its powers to deal with breaches, which helps consumer confidence. The Planning Department is prioritising enquiries and applications related to employment and job growth.

The UK Shared Prosperity Fund is being used to support businesses

Improving accessibility and encouraging more town centre living:

The proposals for pedestrian enhancements along Queen Street in Newton Abbot and the cycle improvements along the National Cycle Network through the town have been completed.

The plans for the regeneration of Bradley Lane, Newton Abbot are moving forward, with the site now cleared. The next stage of work will be to develop ideas and plans for the redevelopment of the site within the wider context of regeneration for Newton Abbot town centre.

Supporting evening cultural and leisure opportunities:

The Council's Investment Plan for the UK Shared Prosperity Fund 2022-2025 included £300,000 for funding to support exhibiting, performing and participating in art. The Fund for 2025-2026 included funds for town centre improvements, for which Town Councils were eligible to apply and lead on.

05 Great places to live and work

Lead contact: Ian Perry, Cllr Gary Taylor

Programme Status: On track

Summary Statement

Phase 1 (approx. 20-hectares) of Ridgetop Park in Matford opened to the public in 2022 and has been well received by local residents, visitors and wide range of stakeholders, including Natural England. Phase 2 (approx. 12-hectares) involves the restoration of an inert landfill site. There has been an extension to delivery timeframe and this is progressing well and expected to be open to the public by the end of 2025.

Make sure that our new neighbourhoods and other developments are built to the highest standards of design, with great public spaces and landscaping:

There is an ongoing focus on ensuring design quality in all major developments bringing forward new neighbourhoods, with adequate resource allocated and community engagement throughout. With these projects we are increasingly moving to dedicated planning officers through Planning Performance Agreements so that they can be determined in a timely manner and have the level of scrutiny needed to deliver high quality developments.

Ensure that new neighbourhoods are real communities; safe, inclusive and accessible to all, close to, or including, local jobs, facilities, sports and leisure opportunities, with high quality public open spaces which support social interaction:

This can be evidenced in the emerging work on new applications and on the schemes being brought forward across the district. The introduction of design codes at District and project level will further provide certainty and set the expectations. In addition the emerging local plan provides stronger policies to deliver higher quality design.

Ensuring growth and development is high quality and sustainable by our continued involvement in the Garden Communities programme:

The Garden Community Project continues to thrive and develop plans and strategies with positive community involvement.

Protect our most important landscapes and heritage, and support proposals which enhance them:

The emerging Local Plan sets the framework for future growth and protection of the most important landscapes and heritage, with mitigation policies to secure enhancements. The Local Plan is nearing completion of its examination and is expected to be adopted next year. Key drivers to

delivering these goals is the appropriate resourcing; be this permanent staff or through other means including use of Planning Performance Agreements to fund resourcing where necessary.

Work towards an overall improvement in the area's biodiversity by protecting the most important habitats and investing in new wildlife areas:

This is covered through the Local Plan. In addition, the introduction of mandatory Biodiversity Net Gain (BNG) requirements is designed to ensure that there is not only protection but also enhancement of biodiversity. All applications coming through are now subject to BNG (with some exemptions). We are working with landowners and DCC to deliver Habitat Banks which can be used by developers to deliver their BNG.

Support improvements to walking, cycling and public transport opportunities and other ways to reduce carbon emissions and encourage a healthy, active lifestyle:

This is covered through the Local Plan and Local Cycling and Walking Infrastructure Plan. A number of projects have been implemented and attention is turning to future schemes, particularly the Teign Estuary Trail.

Make the difficult, long term decisions to create a resilient, prosperous and green future by preparing the Greater Exeter Strategic Plan and updating our own local plan:

This commitment was superseded by the Council's all deciding to cease work on GESP. However, the authorities continue to work closely to ensure plans are aligned and shared ambitions can be delivered. The Council approved a document 'Shared Coordinates' which is a non-statutory statement of commitment to continued close working on strategic issues."

06 Investing in prosperity

Lead contact: Tom Phillips, Cllr David Palethorpe

Programme Status: On track

Summary Statement

Investment in commercial property projects

Investment in commercial property projects

- Work is ongoing with T100 opportunities on Council owned land. Principally driven by Housing team with support from assets as and when appropriate.
- The Future High Streets Fund (FHSF).

The FHSF project purpose is for investment in the regeneration of Newton Abbot Market together with improvements to Queen Street, the gateway to the Town from the Railway Station and part of the National Cycle Network 2.

Full Council decided on Tuesday 16 January 2024 to abort the transformational cinema project and on 30 July Full Council resolved to spend the consequent unallocated grant of £2.45M on the stalled brownfield regeneration site at Bradley Lane. Officers obtained approval from MHCLG (previously DLUHC) and agreement to extend the spend deadline to the latest possible 31 March 2025.

1. Bradley Lane demolition has now completed and the site remediation is effectively complete. The Leat diversion was delayed by Environment Agency but has now started with completion due October 2025. The access improvement element has not been progressed and the grant money used to off-set Market Hall TDC spend.
2. Market Hall redevelopment has commenced on site with a practical completion scheduled for end 2025.
3. Transport (Queen St and NCN2) NCN2 and Queen Street now completed.

- Brunswick Street Health and Wellbeing Centre achieved planning, however, NHS has decided not to progress due to costs. TDC contingency position is to hold as operational and income producing car park. The car park will be re-lined. Late 2024 the GPs have reopened discussions about a scaled down facility for their purposes.

- Bradley Lane. A Council owned Brownfield Regeneration Site (Allocated) and a Brownfield Land Release Fund (BLRF) grant assisted development that is hoped will deliver c.100 dwellings (c.50% affordable) on brownfield land. The deliverability of this site has now been further enhanced and de-risked by demolition and remediation works undertaken using FHSF (see above). £400,000 of the £2.50M BLRF grant has had to be given back as it was beyond its spend deadline with an unacceptable timescale to land release.

Facilitating links between businesses and education providers

This project is ongoing as we continue to work with Building Greater Exeter (BGEX) as a partner. BGEX send Employers and apprentices into schools in an effort to enlighten young people about the variety of careers in construction from Architect to bricklayer. We aim for all Teignbridge senior schools to be included in this programme, The Economic Development Officer also visits schools to talk about life in the workplace.

The Economic Development Officer works with local schools to provide inspirational speakers from the world of work, and encourages local employers to attend careers fairs at Teignbridge senior schools.

07 Moving up a gear

Lead contact: Alex Lessware, Cllr Gary Taylor

Programme Status: On track

Summary Statement

A382 widening (CSMUG 1.1)

DfT funding package is approved with work set to commence in Autumn 2025. Phase 2 of the scheme will include the Jetty Marsh Link, but build cost inflation means the scope of the works has been reviewed, with the short Exeter Road section from Churchills Roundabout no longer being widened, and the widening / cycle path finishing near Stover.

Providing a new Avenue linking the A383 to Forches Cross, A382 (CSMUG 1.2)

The first phase between Forches Cross and Howton Road is complete. The main street through Houghton Barton benefits from resolution to grant planning permission. Teignbridge and Devon approved £1.25m (each), forward funding of future developer contributions in order to deliver the scheme. The NA1 developers should repay this forward funding (providing permission is granted by Jan 2026) and provide the remainder of the link road through NA1 by approximately 2030. A planning application has been granted for short section of highway linking Buttercup Way to this new road and further work will seek to progress this when staff capacity is available.

Bus Services and Park & Ride services (CSMUG 2.1)

The work associated with bringing forward new park and ride facilities is in the hands of external partners, including Devon County Council as transport authority. Further analysis from the transport authority indicates that plans for park and ride in Newton Abbot are not viable. There may be some potential for a mobility hub incorporating similar services to a P&R on the edge of Exeter when Peamore / West Exe is developed.

Cycle provision (CSMUG 6.3)

A number of projects being considered around key allocations, as well as other strategic projects are being progressed, including Teign Estuary

Trail and links to NA1 / NA3.

Dawlish Link and Bridge - Project largely completed and road open for construction traffic to avoid Gatehouse area.

Project Status	Code	Title	Executive member	Last Review Date	Progress Review	Project Responsible Officer
Caution	CSMUG 2.1	Bus and Park and Ride Services	Planning	07/08/2025	<p>Much of the work associated with bringing forward new park and ride facilities is in the hands of external partners, including Devon County Council as transport authority.</p> <p>Further analysis from the transport authority indicates that plans for park and ride in Newton Abbot are not viable. £200,000 funding for a bus only route between Ashburton Road and Newton Abbot town centre was awarded by Homes England. Consultation responses did not support the project, which has now been shelved. An opportunity to use the funding for phase 1 of the Ogwell cycle link through Bakers Park is being taken forward instead.</p> <p>Initial work on bringing forward a transport hub for Newton Abbot in collaboration with Devon County Council has paused because there has been a focus on other transport priorities. There is potential that a new transport hub could come forward in concert with redevelopment of the Cattle Market area, following wider town centre master planning.</p> <p>A Park and Ride scheme at Ide on the A30 was abandoned by DCC.</p> <p>Some potential for Transport Hubs / Park and Charge at Peamore/ West Exe and Markhams village through new Local Plan remain, but are some way in the future.</p>	Alex Lessware

08 Out and about and active

Lead contact: James Teed, Cllr John Nutley

Programme Status: **On track**

Summary Statement

The Green Spaces and Rangers teams continue to facilitate and engage range of educational and community initiatives. A broad range of interesting activities and events are observed across the district. The Broadmeadow Leisure Centre has reopened with excellent feedback. The Dawlish Leisure Centre refurbishment plans are underway, and the initial site surveying and project costs will be completed in the coming weeks, with a view to developing the detailed business case and preparing the background business case to bring forward a report on the proposals.

09 Strong communities

Lead contact: Rebecca Hewitt, Cllr Richard Keeling

Programme Status:

On track

Summary Statement

Teignbridge CVS have sourced £26,848 of funding working with community groups. 947 people have benefitted from using community transport that has been supported through grants from TDC. Councillors have attended VE and VJ day events and also the Blue and Green Flag events in Communities.

In April the Community Safety Partnership delivered a Bitesize session on Violence Against Women and Girls with 95 attending and in July a Modern Slavery Bitesize awareness session was delivered with 157 attending. A website is being developed for the Let's Talk programme which will support parents to build resilient communities. The UK Prosperity Fund projects creating Safer Spaces and Safer Places has been relaunched for 25/26.

10 Vital, Viable Council

Lead contact: Amanda Pujol, Cllr Richard Keeling

Programme Status: **On track**

Summary Statement

All indicators and projects are on track or above. Subscriptions to the Councils MyAccount and the number of transactions online have continued to rise. Both customer service indicators around telephone enquiries behind handled at first point of contact, and resolving complaints within 20 days are on target. Ombudsman complaints upheld continue to be at 0.